

## **Compliance with Appointments**

Your attendance at scheduled appointment times is critical to effective treatment and also maximizes access to care and efficient use of limited resources for the benefit of the entire community.

You will receive a telephone call from a Sleep Disorders Center staff member at least one business day prior to your scheduled appointment. It is necessary for you to confirm that you are keeping your appointment. You can confirm your appointment by phone at 610-969-4277.

### **\*Appointment Cancellations Require at Least 24 Hour Notice\***

Please note you may incur a charge for “cancellations without 24 hour notice” and for “no shows” (i.e. you do not show up for your scheduled appointment and do not call to cancel). If you fail to show up for two appointments, you will not be rescheduled for another appointment.

Consistent with the mission and values of the Lehigh Valley Hospital and Health Network (LVHHN), this program provides care regardless of an individual’s ability to pay. If you have questions related to payment, please call our financial counselors at 610-969-2394.

Thank you for your understanding and anticipated assistance.